



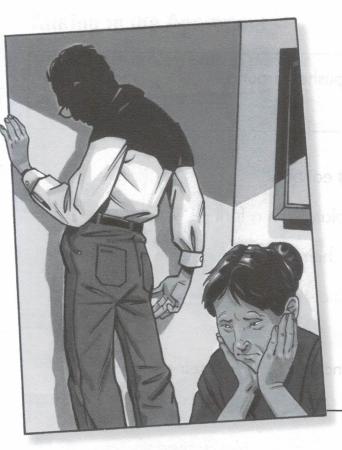
Chapter 9 The Parents Panic

Heng and Nary are upstairs in their apartment. They are sitting at the dinner table, but they aren't very hungry. Heng stirs his soup without eating it. Nary pushes around the rice on her plate with a fork. There are many evenings like this. "Our business is going down the drain," says Nary, her voice shaking.

Heng and Nary often remember their life as refugees in the U.S. They started with almost nothing. Little by little, they built a good business. Although they are not rich, they have a home. And Lucky Donuts had supported them financially—before their daughter ruined everything.

"Changing the business model," mutters Heng angrily. He leaves the table and walks nervously around the room. "Ugh! Sometimes I regret Soriya's MBA. Her great ideas are hurting us—not helping us."

"I agree," says Nary. "Are we going to do something now—or wait until we lose everything?" These nightly conversations never end with a solution. Heng and Nary want



to trust their daughter. After all, she invested her money too. Unfortunately, they can't wait forever. "We can't afford these new employees," continues Nary.

"No, we can't," says Heng. But I don't want to fire Max and Lucie. They're nice people, and they're really good at their jobs."

"No, we can't fire them. Besides, they know how to make the things on the menu," says Nary. "But maybe we need to fire our daughter."

Answer the questions.

- 1. Where are Heng and Nary? Where are they sitting?
- 2. What does Heng stir? What does Nary push around?
- 3. Where does Nary say their business is going?
- 4. What do Heng and Nary often remember? How much did they start with?
- 5. Little by little, what did they build?
- 6. How did Lucky Donuts support them before their daughter ruined everything?
- 7. What does Heng sometimes regret? What does he think about her great ideas?
- 8. How do these nightly conversations end?
- 9. Which people can't they afford?
- 10. Why don't they want to fire Max and Lucie?

Complete the sentences.

Complete the solitoness.			
built remember	mutters ruined	pushes around stirs	regret trust
1. Heng	his soup y	vithout eating it.	
2. Nary	_ the rice of	n her plate will a lock.	
3. Heng and Nary often		their life as retugee	es in the U.S.
4. They started with almost good business.	nothing. Littl	e by little, they	<u> </u>
5. And Lucky Donuts had s	upported the	m financially—before the	ir daughter
eve	erything.		
6. "Changing the business	model,"		
7. "Sometimes I	S	oriya's MBA. Her great id	deas are hurting
us—not helping us."			
8. Heng and Nary want to	îlanunia - mi	their daughter.	After all, she
invested her money too.			
Matching: Definitions			
1. solution	a. talks be	etween people	
2. refugees	b. pipe th	at carries away water	
3. employees	c. people	who work for someone	
4. daughter	d. someth	ing that can solve a prob	em
5. conversations	e. someo	ne's female child	
6. drain	f. people	who have to leave their	countries

Talking in the Apartment

Practice the dialog with a partner.



- A. Our business is going down the drain.
- B. Changing the business model. Ugh! Sometimes I regret Soriya's MBA.
- A. And we can't afford these new employees.
- B. But I don't want to fire Max and Lucie.
- A. No, we can't fire them. But maybe we need to fire our daughter.

Check the good ideas.

After changing the business model, your business is losing money quickly. Check (*) the things that are good to do. Write other ideas on the lines below.

reverse the business model change	get an MBA quickly
stop eating and sleeping	fire your employees
hire more employees	invest more money in the business
get some legal advice	think of ways to save money
have nightly conversations	let the business go down the drain

Listening

Listen. Check () the correct sentence.	
1. a. They are very hungry.	5. a. Her ideas were wonderful.
b. They have no appetite.	b. Her ideas hurt them.
2. a. It's succeeding quickly.b. It's failing quickly.	6. a. They can solve the problem.b. They can't solve the problem.
3. a. They started with nothing.	7. a. They like the extra workers.
b. They started with an investment.	b. They can't pay extra workers.
mvesimem.	8. a. She is the main problem.
4. a. Things were better before.	b. She is really good at her job.
b. Things were worse before.	
Pronunciation and Writing	en en en g ensk i traen om den de
Say the words from the story. Write to Underline the stressed syllable.	he number of syllables in each word.
1. solution 6. foreve	er 11. conversations
2. supported 7. ruined	12. pushes
3. remember 8. shaki	ng 13. mutters
4. financially 9. regre	t 14. hurting
5. nervously 10. angri	

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What about you?

Circle Yes or No. Then write questions and ask your partner.

- Yes No

 1. I know a business that is going down the drain.

 Do you know a business that is going down the drain?
- Yes No 2. I remember my life when I first came to the U.S.
- Yes No 3. I think it's possible for refugees to build good businesses.
- Yes No 4. I always find solutions to my problems.
- Yes No 5. I know a person in my workplace who needs to be fired.

Topics for Discussion or Writing

- 1. Are some businesses in your community failing? What kinds of businesses are they? Why are they not successful?
- 2. What things do people do when they are angry and upset? Why do they behave this way?
- 3. For what reasons do employers usually fire people? Is it sometimes unfair to fire an employee? Why or why not?